

Without measurement there is no control®

PMS Calibration and Repair

Trust your data. Audit-ready. All year.



Particle Measuring Systems: Your technical partner for calibration and repairs

Calibration ensures that instruments used for measuring and monitoring contamination perform within specified tolerances. Even minor inaccuracies can lead to defects, compliance failures, or unsafe conditions.

ISO 21501-4 requires annual calibration, and we help keep your particle counter fleet compliant, audit-ready, and ready for uninterrupted monitoring. Unlike third-party providers, Particle Measuring Systems calibrates against factory-maintained Universal Reference Instruments (URIs) verified to physical standards for accurate particle sizing.

As a qualified service provider, we do more than calibrate instruments, PMS provides:

- Measurement traceability
- Documentation for audits
- Preventive maintenance, repair, and technical support

Keep particle counters operating reliably and compliantly throughout their service life.

- Maintain data accuracy and integrity
- Reduce risk of down time
- Factory adjustment (PMS specifications)
- Hardware upgrades and firmware updates

BENEFITS

- Helps ensure particle counters remain within original specifications throughout their service life
- Supports audit readiness and regulatory compliance
- Proactive scheduling and reminders help prevent missed calibration due dates
- Document-controlled processes aligned with the latest ISO standards and continuously improved
- Transparent, all-inclusive pricing with no hidden costs
- Four service level options to fit your needs, with calibration and extended warranty plans available for savings and scheduled maintenance.

CALIBRATION OPTIONS

• **Calibration and adjustment in PMS service laboratory:**

After contacting PMS service, you will receive a return material authorization (RMA) number. With this RMA number you can return your instrument to a local service center. The instrument will be calibrated and adjusted to original product specifications, then returned with a certificate of calibration.

• **Calibration and adjustment on-site:**

On-site calibration services are available based on local conditions and calibration requirements. Our field service team performs calibration and adjustment to original product specifications using a mobile calibration source, helping minimize disruption to operations.

SERVICE APPLICATIONS

- Certified to ISO 9001 standards
- ISO 17025 traceable calibration
- Uniform, Global Service Level Agreements
- Trained and certified technicians around the globe
- Large, stable corporate backing with 50 years of expertise with ongoing development, maintenance, and investment
- Data integrity & secure workflows
- Audit defensible control, documentation, and procedures

PMS Calibration and Repair NIST traceable Calibration Services

Your Particle Measuring Systems instrument is designed to last. Wear and tear on even the most advanced technologies are inevitable over time, but malfunctions, costly repairs, and associated downtime don't have to be. Our service for calibration and repair is founded on the principle of preventative maintenance: avoiding problems before they occur.

With a Service Agreement, you'll get priority support to fix any issues and get your system back up and running as fast as possible, with minimal administration workload and maximum budget control for all Particle Measuring Systems systems.

Enjoy Peace of Mind:

- Maximum uptime
- Rapid, global, expert support
- Consistent data and peak instrument performance
- Minimize administration costs
- Maintain budget control

Say Goodbye to:

- Risk of downtime
- Waiting periods
- Endless PO administration
- Unexpected costs
- Performance decay
- Forgotten calibration due dates

SERVICE LEVEL	YOU GET...	IDEAL FOR
① Individual calibration	ISO 17025 calibration with certificate: per unit, per order	Single devices, occasional need
② Annual planning (yearly PO)	Annual calibration scheduling of your entire fleet through one single purchasing transaction	Fixed fleets, less PO administration
③ Service Contract	Fixed annual fee for your entire fleet: price stability, proactive scheduling, priority support	Full budget control, zero administration
④ Compliance Guarantee	Your entire fleet audit-ready all year round: proactive planning, loaner unit, monitoring truly without interruption	GMP lines with zero tolerance for downtime

Each level builds on the one before — start wherever fits your fleet.

NEED MORE INFORMATION? Scan the QR code to connect with our team for guidance



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