

What Settings Do I Check if My Software Won't Start?

1. Open **User Accounts** by clicking the **Start** button and enter “uac” in the search field.
2. Click on **Change User Account Control Settings** at the top of the search results.
3. Depending on your Windows version:
 - Clear the checkbox to turn off UAC. Click **OK**.
 - Drag the slider control to the bottom (to **Never notify**). Click **OK**.
4. To change compatibility settings for a program manually:
 - a. Right-click on the program shortcut located on the **Desktop**. Select **Properties**.
 - b. Select the **Compatibility** tab and checkmark the following box:
 - **Run this program as an administrator**
 - If multiple users will be using the software, click on the **Change settings for all users** button and repeat the selection.